

RBWM Library Public Computer Service Acceptable Use Agreement

By using this service you are agreeing to these terms and conditions

You must read and accept the following terms and conditions before you can use this computer. Failure to comply will result in removal of computer access.

Children under 12 are only allowed access to this computer if accompanied by a parent/guardian or carer over the age of 18. Customers aged 12 or above have full access to the Internet.

I will:

- be fully responsible for all activities and communications that take place during my computer session.
- respect the privacy and sensibilities of other library users.
- save documents and information only to USB memory sticks or the D: Drive. Any USBs left in computers will be kept by staff for 1 month. After this the USB will be destroyed securely.
- use the computer only within the time that has been allocated to me.
- pay for any printing costs incurred.
- agree to my Internet use being recorded for my protection and that of other users. An investigation will take place if I am reasonably suspected of misusing any of these facilities; and, if misuse is proved, penalties will range from the loss of library facilities and services to criminal proceedings.
- accept that my session will end 15 minutes before closing time.

I will not:

- tamper with computer hardware or attempt to install or download software including viruses onto library computers.
- seek to gain unauthorised access to computer systems or information (“hacking”).
- try to access pornographic material.
- try to access materials of religious hatred.
- try to access material inciting acts of violence.
- view, download, copy or transmit any material, which is illegal or may reasonably be viewed as offensive.
- cause noise, or display text or graphics that may be reasonably viewed as obscene or offensive.
- use the computer with the intention of profit making, including advertising, commercial email (“spamming”), and chain letters.
- use the computer for the purpose of libel, slander or harassment; or for sending material likely to cause offence or inconvenience.
- violate copyright or software licence agreements.

RBWM use a virus checker on the public computers, however the council cannot accept any responsibility for ensuring that no viruses are present and cannot be held liable for any damage caused as a result of viruses.

RBWM accepts no responsibility for the quality, accuracy or availability of information for any services accessed via the internet. RBWM assumes no liability for any loss, damage or injury, direct or indirect, suffered as a result of using our computer facilities.

Where necessary RBWM may share computer usage history with the police, probation service or security services when lawfully required to do so.

Staff can discontinue any session if they consider the material being viewed contravenes these conditions and senior staff may prohibit further use at their discretion. RBWM reserves the right to pursue legal action concerning any breach of this Acceptable Use Agreement.